

JEREMY GLENN MOSER

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Creative Full Stack Engineer, Data Analyst, and Experienced Administrator/Manager. Experienced Professional with 15+ years of expertise in web development, e-commerce, internal and external communication, process efficiencies, project management, supervision, and training. Problem solver with compelling and thoughtful attention to detail and comprehensive analysis.

Skills Summary

- Proven entrepreneur and leader
- Solid interpersonal, negotiation, and presentation skills
- Well-organized; tested time and project management skills
- Problem solver with an appetite for results
- Embrace change readily; inquisitive & adaptable
- Expert proficiency with HTML, CSS, JavaScript, Microsoft Office Suite, & Adobe Creative Cloud
- Advanced command of SQL and DBMS
- Developed knowledge of .NET (C# & VB), PHP, Python, and SAS

Work Experience

TMRW Sports

Data Science Intern

Palm Beach Gardens, FL

November 2023—Present

- Architecture and development of customer data, partnerships, and e-commerce platforms

Spirit Empowerment Media

Co-owner, Creative Director & Full-stack Engineer

Palm Beach Gardens, FL

July 2013—Present

Spirit Empowerment Media is a boutique IT consulting agency helping entrepreneurs embody their mission in the world.

- Identify, develop, and implement sales and revenue opportunities
- Maximize client-partner relationships with exceptional project management and on-time delivery
- Provide oversight and strategy to all aspects of the business
- Develop, implement, and maintain systems to accelerate and support business objectives

Apple, Inc.

Genius Bar Technical Specialist, Part-time

Palm Beach Gardens, FL

July 2021—Present

Product Zone Specialist, Part-time

September 2017—July 2021

- Created and fostered energy and excitement around Apple products
- Discovered customer needs through tailored personal interactions
- Provided an exceptional customer experience that leads to a lifelong relationship with Apple
- Proud Member of the Visuals & Merchandising Team

HearUSA, Inc.

Director, Provider Network Operations & Hearing Shop

Palm Beach Gardens, FL

October 2006—July 2013

HearUSA administers hearing benefits and related products and services to third-party and self-referred clients through its Hearing Care Network of nearly 2,000 independently practicing audiologists and hearing care professionals and its more than 180 company-owned hearing centers.

- Identified, developed, and implemented sales and revenue opportunities—aligned network activities with corporate objectives
- Responsible for network and e-commerce channel P&L with \$2M+ per annum
- Maximized relationship using web media—HearUSA.com and HearUSA.net
- Maximized e-commerce opportunities—HearingShop.com
- Established trade show presence, including on-site setup and management
- Developed and produced all communications to independently participating providers

Tenure included these previously held positions:

- Director, Network Development & e-Hearing Health, July 2004—September 2006
- Manager of eServices, August 2003—June 2004
- Web Developer, March 2003—July 2003
- Executive Assistant to V.P. of Network Operations, January 2002—February 2003

Colorado Health Network

Denver, CO

Administrative Assistant

May 2001—January 2002

- Administrator for a five-year \$5 million HOPWA grant, which provided housing assistance payments
- Responsibilities included documentation, billing, filing, correspondence, supply orders, weekly and monthly statistical reporting, grant compliance, delivery of agency mail, developing and maintaining the Housing Resource Guide, designing and developing the database and intranet, developing and organizing the department's standard operating procedures
- Member of the AWARE Cultural Competency Committee, United Way Fundraising Campaign Co-Chairperson, and Information Technology Helpdesk Team

CitiDirect Hosting Center, a division of Citibank North America

Golden, CO

Administrative Assistant

August 2000—May 2001

Mesa State College Housing & Residence Life

Grand Junction, CO

Resident Assistant

May 1999—May 2000

ICG Netcom

Englewood, CO

National Statistical Reporter & Wholesale Provisioner

July 1997—August 1997; June 1998—August 1998

Education

Bachelor of Applied Science (BAS) in Information Management, Database Administration concentration

Palm Beach State College, FL, December 2023, Honors: Cum Laude

- Inducted Member, Order of the Sword & Shield (OΣΣ) National Honor Society, December 2023

Program coursework:

- 15 credits of business courses, including Accounting, Business Writing, Computer Applications, Legal & Ethical Environment of Business, Financial Management, & Project Management
- 33 credits of information management courses, including Database Administration and Architecture, Database Management Systems (MS SQL, MySQL & Oracle), Network Technologies, Programming Languages & Concepts (ASP.NET, C#, PHP, & Python), System Analysis & Design, Fundamental of Data Analytics, and Data Science Programming (SAS)

Master of Science in IT Management, Western Governors University, UT, *Anticipated graduation June 2025*

Professional Certificates

- Google Data Analytics Professional Certificate, December 2023, Coursera Credential ID [6MJLV25CRCTA](#)
- Information Technology Specialist in HTML and CSS, Awarded 6/27/2023, Certiport ID #90052760

Projects

Degree Dashboard: An interactive dashboard highlighting degree progress and next steps towards graduation.

<https://degreedashboard.jeremymoser.dev>

Bachelor Capstone Project: A full-stack web application, including a website and secure portal, for Small's Community College.

<https://smallcommunitycollege.org/>

Nicole Dyk, LMT: A modern one-page web property for a licensed massage therapist (client since May 2017).

<https://www.nicoledyk.com>